

310 Public Education Program

December, 2005

(Name Placeholder)

(Title)

(Organization)

(Address)

(City, State, Zip)

On August 26, 2006, a second area code, 424, will overlay the 310 area. This change is associated with the need to provide more numbers in the area served by the 310 area code. Starting July 26, 2006, all telephone calls placed from a phone number with the 310 or 424 area code will require a new dialing pattern that consists of “1” + the area code + the seven-digit number (1+10 digits).

Between December 31, 2005 and July 26, 2005, you can dial “1” + 310 + the seven-digit number or just the seven-digit number if you’re dialing within the 310 area code. But you’re encouraged to begin using 1+10 digits as soon as possible, so you get used to the new way of dialing within the 310 area code, as well as, the upcoming 424 area code.

Before July 26, 2006, equipment that is programmed to only dial seven-digits must be reprogrammed to dial 1+10 digits. Business customers with PBX systems must make sure their systems are modified to dial all calls using “1” and the area code and to recognize the new 424 Area Code.

Under the overlay plan approved by the California Public Utilities Commission (CPUC), current 310 customers will keep their existing area code and numbers. Establishing the new area code won’t affect the cost of calls. A local call, now, will remain local regardless of the number of digits dialed. Calls to N11 numbers like 911, 211, 311, 411, 511, 611, and 711 will still only require three digit dialing. After August 26, 2006, new customers and those who need additional lines may be assigned numbers in the 424 area code.

If you want more informational materials, or would like someone to speak at a community meeting, please contact the Public Education Program Co-Chairs listed below:

Paula Jordan
925-325-3325

Micki Burton
415-778-1433

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925-823-3267

Should you have questions or want to speak with someone at the California Public Utilities Commission, please call the Public Advisor at 1-866-340-6147. Additional information is also available on the following web site: <http://www.cpuc.ca.gov/310overlay>.